Service Solutions Organization Offers Customers Cost-Effective, Reliable Care for Over 130,000 Different Instruments

Tektronix, Inc. announced the formation of Tektronix Service Solutions, offering customers single-source calibration and repair services for all makes and types of instruments spanning 130,000 different instruments from over 9,000 manufacturers. Companies seeking easier, more cost effective ways to meet their instrument maintenance and asset management requirements are increasingly turning to service and calibration providers with the scale and expertise to meet instrument care needs broadly, both in terms of instrument types and geographic coverage.

Building on Tektronix' 65-year track record of delivering test and measurement solutions and global presence, Tektronix Service Solutions combines the strength of Tektronix with the extensive service capabilities of recently acquired Davis Calibration and Sypris Test & Measurement. The resulting organization delivers industry-leading capabilities, capacity and scalability with more than 100 on-site, mobile and depot locations. The new organization is backed by Tektronix' deep measurement industry expertise and commitment to quality.

"The goal with Tektronix Service Solutions is to ensure that our customers achieve superior return on their test and measurement investments and enable our customer to focus on building their core business," said Paul Caragher, president, Service Solutions, Tektronix. "From the new Tektronix Gold Care Plans to our multiple vendor calibration programs and our advanced services, such as, asset optimization, we are in a position to be a single-source service provider to our customers." With its broad range of available resources, Tektronix Service Solutions offers customers the ability to custom-tailor programs in the way that delivers the most business value. The organization is built around a comprehensive quality system with multiple NIST traceable certificate options including ANSI Z-540.1, ISO IEC 17025 and ISO 9001:2008. Asset optimization services give 360 degree online visibility into instrument usage and provide reporting and analysis tools to optimize calibration cycle tracking.

The complete package of services from the Tektronix Service Solutions organization can be accessed via www.tektronix.com/service or via phone at 1-800-833-9200 (International: 1-503-627-7111 Option 4).

Source URL (retrieved on *03/15/2014 - 10:19pm*):
http://www.wirelessdesignmag.com/news/2010/10/service-solutions-organization-offers-customers-cost-effective-reliable-care-over-130000-different-instruments